RETURN TO BUSINESS
Accommodation providers

Requirements for reopening

<table>
<thead>
<tr>
<th>Accommodation providers can operate, including camping grounds, caravan parks, hotels, hostels and private holiday rentals</th>
<th>Consider conducting temperature testing of guests on arrival</th>
<th>Shared bathroom and cooking facilities may now open</th>
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</thead>
<tbody>
<tr>
<td>Clean and disinfect all surfaces between bookings</td>
<td>Up to 20 guests allowed per booking</td>
<td>Swimming pools may be used but spas and saunas remain closed</td>
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<tr>
<td>No limit on length of stays</td>
<td>Keep records of guests for rapid contact tracing</td>
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Keeping your premises safe

- Stay home if you or someone in your household is unwell
- Ask guests to undertake a symptom self-assessment before leaving home
- If you have symptoms of coronavirus (COVID-19), even if they are mild, you should get tested
- Stay safe by washing your hands and ensure visitors stay 1.5 metres apart
- Provide hand sanitiser in clearly accessible locations
- Regularly and thoroughly clean and disinfect your premises, especially communal areas
- Limit contact between guests in foyers and communal facilities
- Collect contact details from guests for rapid contact tracing
- Display signage on good hygiene practices and physical distancing
- Have response plans in place in case of a confirmed case of coronavirus (COVID-19)
- Staff have the right to refuse entry or ask guests to leave if they breach restrictions
- Provide staff access to the Tourism Guidelines for coronavirus (COVID-19)
- Encourage staff to complete the Staff Coronavirus (COVID-19) Health Questionnaire before each shift

More information


If you have questions about reopening, you can contact Business Victoria on 13 22 15. For help from an interpreter, call TIS National on 13 14 50 and ask for the Business Victoria hotline.

For more coronavirus (COVID-19) resources, visit dhhs.vic.gov.au/coronavirus